

### **SOP4. WALL TILE STEAM CLEANING**

**STEP 1. PREPARE** Ensure protective clothing is worn as advised and your hands are clean and dry. Carry out safety checks on the equipment as instructed in the user manual. Place all warning/safety signs are correctly positioned around the area to be cleaned. Wearing the disposable gloves, remove any large debris and place in the refuse sack.

**STEP 2. SETTING UP** Set the machine ready for use as per the user manual supplied. Fill/refill the water bottle to the correct level. Ensure the waste vacuum bucket is empty. Open doors and windows in the area to allow the steam to ventilate.

**STEP 3. LETS GET STARTED** Fit the detail nylon brush to the short steam lance. Connect the short steam lance to the steam and vacuum hose, ensuring you lock the clip in position use extension tubes if carrying out high level cleaning. Fit the steam and vacuum hose into the front of the machine ensuring the steam flap clips into place. Turn the steam control knob (if applicable) to your desired setting. Press the red steam trigger under the handle to dispense the steam.

**STEP 4. CLEANING** Clean all tile grouting from top to bottom, working detail brush along the grout line. Work systematically in sections of 1-2 square meters, ensure all grouting is covered. Remove the short steam lance from the hose, being careful as this will be hot!! Fit the squeegee insert into the suction hand tool; connect to the hose pistol grip. Now using the steam and vacuum together, clean over all tiled surface areas to generate a dry and sanitised surface.

**STEP 5. COMPLETION** Use the correct colour coded cloth or paper towel to wipe away any splashes on the skirting boards. Steam clean all equipment that has been used and tidy away, along with safety/warning signs. Dispose of gloves and refuse sack. Wash and dry hands.

**SEE HEALTH & SAFETY ON REVERSE  
MATRIX TRAINING & SUPPORT**

# Always Think Health & Safety

- DO - Read and understand user manual before carrying out any cleaning tasks
- DO - Display Safety/Warning signs in the correct places
- DO - Lock the steam trigger before changing or connecting accessories
- DO - Report any problems or damage to the machine immediately
- DO - Maintain the machine in accordance with instruction manual
- DO - Use the correct specification of extension lead suitable for the machine
- DO - Ensure correct PPE is worn

- DO NOT – Use the machine if you are untrained
- DO NOT - Use this machine near people, children or animals
- DO NOT - Point the steam at other electrical apparatus
- DO NOT - Use the machine to clean the machine down
- DO NOT - Use on Velvet, satin or leather
- DO NOT - Leave this machine unattended whilst connected
- DO NOT - Hold or touch the steam outlet. This will be extremely hot.